

**CRITERIA FOR EMPANELMENT OF HOSPITALS UNDER ATAL AMRIT ABHIYAN
(TO BE FILLED BY HOSPITALS LOCATED OUTSIDE OF ASSAM)**

**The compliance will be assessed through observations, interviews and
or documentary evidences for each section listed below**

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INSTRUCTIONS FOR FILLING EMPANELMENT CRITERIA FORM

1. Please download the form
2. Fill the details in “Black Ink” and in “Bold Letters”
3. Fill all dates in DD-MMM-YYYY format
4. Attach supporting documents
5. Post filling, scan all the sheets including the supporting’s and mail it to aaa.empanelment@mediassistindia.com

Note:

1. Please write to aaa.empanelment@mediassistindia.com should you require any clarification in this regard.
2. Please note that selection or empanelment of your hospital is based on the eligibility criteria and is as per the discretion of State Nodal Cell – Atal Amrit Abhiyan Society and Medi Assist Insurance TPA Private Limited.

SECTION: 1

GENERAL ELIGIBILITY CRITERIA

1) CATEGORY OF HEALTH CARE FACILITY

Following are the categories of health care facilities for empanelment :

- 1) Single Specialty Hospital
- 2) Multi Specialty Hospital

2) ELIGIBILITY CRITERIA

The Specialty Care Hospital should be registered with the respective State Health Authority, as applicable. (See Section III for more details)

3) FOLLOWING MINIMUM BEDS ARE REQUIRED

| Sl. No. | Type of City | Minimum Bed Strength |
|---------|--------------|----------------------|
| (a) | Metro | 50 Beds |
| (b) | Non-Metro | 30 Beds |

NABH Accredited:

Yes

No

If yes, attach copy of the Certificate

SECTION: 2

HOSPITAL INFRASTRUCTURE

PART I :: Technical and Infrastructure Specifications of the Hospitals

1. Name of the Hospital :

| | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | |

2. Contact No. of Hospital :

| | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|

Name of the contact person:

| | | | | | | | | | | | | | | | | | | | |
|------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | |
| Mobile No. | | | | | | | | | | | | | | | | | | | |

| | | | | | | | | | | | | | | | | | | | |
|-------------------------|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| Street Address | | | | | | | | | | | | | | | | | | | |
| City/Town | | | | | | | | | | | | | | | | | | | |
| Locality/Village/Tehsil | | | | | | | | | | | | | | | | | | | |
| District | | | | | | | | | | | | | | | | | | | |
| State | | | | | | | | | | | | | | | | | | | |
| Telephone: | | | | | | | | | | | | | | | | | | | |
| Mobile No | | | | | | | | | | | | | | | | | | | |
| Email ID | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | |
| Website | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | |

3. Location of Hospital: Metro Non-Metro
 Does the hospital have split location(s): Yes No

If yes, address of the other location(s) and distance from main location

| | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | |

4. Ownership:

- Private – Corporate Armed Forces
 PSU Trust
 Government Charitable
 Others (Specify)

5. Year and month in which registered and under which authority (as per state and central requirements)

.....

6. Year and month in which clinical functions started:

.....

| REMARKS OF ISA |
|----------------|
| |

PART II: STATUORY COMPLIANCE INFORMATION

| SN | SUBJECT | INFORMATION GIVEN BY HOSPITAL | | | | REMARKS OF ISA |
|----|---|--------------------------------|---------------|----------|---|----------------|
| | | License/ Certificate No. | Valid from | Valid to | Status (Valid/Expired) if expired details of renewal application | |
| 1 | Fire NOC | | | | | |
| 2 | AERB Licenses/approvals/registrations for Radiology Equipment's (as per the scope) | | | | | |
| 3 | PNDT | | | | | |
| 4 | Blood Bank license | | | | | |
| 5 | Pollution Control Licenses (Air, Water and Bio-Medical Waste) | | | | | |
| 6 | Narcotic Drugs and Psychotropic Substances (NDPS) license | | | | | |
| 7 | Organ Transplant (specify separately type of organ transplant permitted) | | | | | |
| 8 | Explosives license for O ₂ tank etc. | | | | | |
| 9 | Building use permit | | | | | |
| 10 | License for lift and elevator | | | | | |
| 11 | License for Biomedical waste | | | | | |
| 12 | Drugs & Cosmetics License | | | | | |
| 13 | Ambulance fitness certificate from RTO | | | | | |
| 14 | Donor Policy | | | | | |

PART III: HOSPITAL INFRA INFORMATION

| SN | SUBJECT | INFORMATION GIVEN BY HOSPITAL | REMARKS OF ISA |
|----|--|-------------------------------|----------------|
| a) | Building Built up Area (Total) | | |
| b) | Reception and waiting area for Relatives | | |
| c) | Total Number of Beds in Hospital | | |
| | (i) General wards | | |
| | (ii) Semi-private wards | | |
| | (iii) Private wards | | |
| d) | Total no. of qualified doctors (<i>specialty wise</i>) | | |
| | i. No. of consultants | | |
| | ii. No. of RMOs | | |
| | iii. No. of PG students, if applicable | | |
| | iv. Any other | | |
| e) | Total no. of qualified nursing staff | | |
| f) | No. of Operation Theatres: | | |
| | i. General OTs | | |
| | ii. Super specialty OTs | | |
| g) | Alternate Power Details | | |

| | SUPPORT SERVICES | IN-HOUSE | OUTSOURCED | REMARK OF ISA |
|----|-------------------------------------|----------|------------|---------------|
| h) | Autoclaves/Sterilizers/CSSD | | | |
| | Ambulance/Patient transport vehicle | | | |
| | Blood Bank | | | |
| | Pharmacy | | | |
| | Physiotherapy | | | |
| | Medical gas plant | | | |
| | Hospital Kitchen | | | |
| | Laundry | | | |
| | Housekeeping | | | |
| | Canteen | | | |
| i) | Laboratory Services | | | |
| | Pathology | | | |
| | Biochemistry | | | |
| | Microbiology | | | |
| | Radio Diagnosis | | | |

PART IV: SPECIALITIES APPLIED FOR

(There should be a provision of OPD, IPD and emergency facility for each specialty applied)

| Specialty | Service Provided (mention YES or NO) | Average no. of patients in OPDs (on monthly basis) | Average no. of admissions (on monthly basis) | Mention basic equipment available for each specialty (append list if required) |
|--|---|--|--|--|
| Burns | | | | |
| Orthopedic Surgery (including joint replacement) | | | | |
| Cardiology | | | | |
| Cardiothoracic Surgery | | | | |
| Neonatology | | | | |
| Nephrology including Dialysis | | | | |
| Neurology | | | | |
| Neurosurgery | | | | |
| Nuclear Medicine | | | | |
| Oncology | | | | |
| ➤ Medical | | | | |
| ➤ Radiation | | | | |
| ➤ Surgical | | | | |
| Pediatric Cardiology | | | | |
| Pediatric Cardiac Surgery | | | | |
| Plastic and Reconstructive Surgery | | | | |
| Urology including Renal Transplant | | | | |

PART V: ADDITIONAL INFORMATION ON EMERGENCY SERVICES

1. EMERGENCY SERVICES:

(a) Emergency Services Available Not available

| (b) Equipment available (indicate) | Yes | No |
|---|--------------------------|--------------------------|
| a. Monitor | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Defibrillators | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Nebulizers | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Infusion Pumps | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pulse Oximeter | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Oxygen supply (define arrangement) | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Suction apparatus | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Ventilator | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Crash Cart | <input type="checkbox"/> | <input type="checkbox"/> |
| j. Laryngoscope | <input type="checkbox"/> | <input type="checkbox"/> |
| k. ABG | <input type="checkbox"/> | <input type="checkbox"/> |
| (c) Triaging | <input type="checkbox"/> | <input type="checkbox"/> |
| (d) Appropriate equipped Ambulance services for Patient transfers / transportation | <input type="checkbox"/> | <input type="checkbox"/> |

| Remarks of ISA |
|----------------|
| |

2. **INTENSIVE CARE UNIT:** (Mandatory for all Multi Specialty Hospitals)

(a) **Intensive Care Unit – Available/Not Available**

Specialized Intensive Care Units – Specify Availability

| | | Available | Not Available |
|------|-----------------------|--------------------------|--------------------------|
| i. | Cardiac | <input type="checkbox"/> | <input type="checkbox"/> |
| ii. | Neuro | <input type="checkbox"/> | <input type="checkbox"/> |
| iii. | Surgical | <input type="checkbox"/> | <input type="checkbox"/> |
| iv. | Medical | <input type="checkbox"/> | <input type="checkbox"/> |
| v. | NICU/PICU | <input type="checkbox"/> | <input type="checkbox"/> |
| vi. | Dialysis Unit | <input type="checkbox"/> | <input type="checkbox"/> |
| vii. | Others – give details | <input type="checkbox"/> | <input type="checkbox"/> |

(b) **Equipment available (Indicate)**

| | | Yes | No |
|-------|---|--------------------------|--------------------------|
| I. | Monitors | <input type="checkbox"/> | <input type="checkbox"/> |
| II. | Defibrillators | <input type="checkbox"/> | <input type="checkbox"/> |
| III. | Nebulizers | <input type="checkbox"/> | <input type="checkbox"/> |
| IV. | Infusion Pumps | <input type="checkbox"/> | <input type="checkbox"/> |
| V. | Pulse Oximeter | <input type="checkbox"/> | <input type="checkbox"/> |
| VI. | Oxygen supply | <input type="checkbox"/> | <input type="checkbox"/> |
| VII. | (Piped and cylinders/concentrator etc.) | <input type="checkbox"/> | <input type="checkbox"/> |
| VIII. | Suction apparatus | <input type="checkbox"/> | <input type="checkbox"/> |
| IX. | Ventilator | <input type="checkbox"/> | <input type="checkbox"/> |
| X. | Crash Cart | <input type="checkbox"/> | <input type="checkbox"/> |
| XI. | ABG | <input type="checkbox"/> | <input type="checkbox"/> |

| Remarks of ISA |
|----------------|
| |

3. **OPERATION THEATRES**

- (a) Operation Theatre Available Not Available
- Number of Operation Theatres
- i) General OTs
- ii) Super specialty OTs

- (b) Equipment- List out major equipment's

| Sl. No. | List out major equipment's |
|---------|----------------------------|
| | |

- (c) **OT cleaning schedule -** Available Not Available
- (d) **Type of air conditioning system:**
 Central Window/Split
- (e) **Laminar flow available -** Available Not Available
- (f) **Sterility record / certificate -** Available Not Available

| Remarks of ISA |
|----------------|
| |

PART VI: ADDITIONAL INFORMATION ON RADIOLOGY SERVICES

| | Yes | No |
|---|--------------------------|--------------------------|
| a) Compliance to AERB requirements and PNDT Act. | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Availability of Personal Monitoring Devices (PMD) like TLD badges. | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Display of statutory safety signage's. | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Backup of generator, UPS, emergency lights etc. | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Provision of changing room for patients | <input type="checkbox"/> | <input type="checkbox"/> |
| f) PACS Database with backup of minimum 3 months | <input type="checkbox"/> | <input type="checkbox"/> |

| Services | Diagnostic | | Interventional | |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Yes | No | Yes | No |
| X ray – Digital / X ray Conventional | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| USG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ECG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mammography | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ECHO | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Fluoroscopy | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| C-arm | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| CT-Scan | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| MRI- Scan | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| PET- Scan | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Gamma Camera | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

PART VII – ADDITIONAL INFORMATION ON LABORATORY SERVICES

1. Laboratory Services_–

a. In-house/Outsourced.

If outsourced, name of the outsourced agency:

b. EQAS / IQAS Certification Yes/No

If Yes, attach copy of the Certificate

| LAB INVESTIGATIONS | TIME LINES | REMARKS OF ISA |
|----------------------------------|------------|----------------|
| Pathology | | |
| Clinical Biochemistry | | |
| Clinical Microbiology & Serology | | |
| Radio Diagnosis | | |

PART VIII – ADDITIONAL INFORMATION ON BLOOD BANK

1. In-house/Outsourced.

If outsourced, name of the outsourced agency:

2. Component preparation facility available:

Yes

No

3. Emergency Services

Available

Not Available

4. Donor Policy

REMARKS OF ISA

PART IX – ANCILLARY SERVICES

1. CSSD

- a) Demarcated Area for Receiving, Cleaning, Packing, Sterilization and Storage of sterile material
- b) Method of sterilizations
 Autoclave ETO Plasma
- c) Quality Check for Sterilization
 Chemical Biological Indicators
- d) Incinerator
- e) Bio Medical Waste Management

2. Pharmacy

- (a) In house outsourced
- (b) Emergency drugs made available in clinical areas

3. Hospital Information System

- a) OP and IP registry
- b) EHR with unique ID

4. Medical Records Department

- a) Minimum 1 year files
- b) All files with ICD Codes

Remarks of ISA

PART X – Responsibilities of the Hospitals

Cash Payments to Beneficiaries:

- I. Scheme has provision for payment of Air / Train fare to Beneficiary plus one Attendant, for out of state treatment, subject to approval by Referral Committee. Details towards this will be shared shortly.
- II. The hospital shall make cash payment to Beneficiary as approved by ISA for out of state treatment, a daily allowance of Rs 1,000, upto a limit of Rs 10,000 for the hospital length of stay or treatment days.

Other Responsibilities:

1. In addition to providing cashless treatment, the Health Services Providers shall provide sufficient space at such place as may be found mutually convenient within, and establish necessary counter or counters for functioning of one ISA Arogyamitra and one for Hospital Arogyamitra at the Hospital for coordinating the implementation of the Scheme at the hospital
2. The Hospital shall arrange for installation of all necessary software as may be required by the ISA to enable use of the computer systems exclusively by the Arogyamitras for verification of data relating to the Eligible Person from the ID Card including eligibility, availability of coverage including amount for such person, submission of request for cashless facility, receipt of pre-authorization and generally for the purpose of storage and exchange of all data related to the provision of services under the Scheme, generation of necessary MIS etc.
3. Hospital shall display prominently:

That it is a Network Hospital under the Scheme, through appropriate banners, boards or in such manner as may be specified or provided by ISA, at the entrance, reception and other places as may be mutually agreed. All material as may be provided by the ISA for better implementation of the Scheme and convenience of patients approaching for treatment. Their status of specialties empaneled in at their reception / admission desks.

4. The Hospital shall at its cost maintain in perfect working condition at all times, one or more computer systems of the following or advanced configuration:

| Infrastructure | Quantity | Details |
|-------------------------------------|----------------------|--|
| Computer | (1 in number) | Intel Core Two Duo processor with 4 GB RAM preferred with licensed software in fully working condition 15" Color Monitor Minimum 80 GB HDD w/free space of at least 20 GB Windows XP Professional or Windows 7 Professional w Chrome & Firefox browser Color Scanner Stationery etc. |
| Fingerprint Scanner / Reader Module | (1 in number) | 500 ppi optical fingerprint scanner (22 x 24mm) |
| Web Camera | (1 in number) | This is required to capture the Photo of the beneficiary |
| Telephone Line | (1 in number) | This is required to provide support as a helpline |
| Broad Band Connection | minimum 2 MBPS speed | This is required to upload/send data |
| Printer cum Scanner | (1 in number) | This is required to scan the necessary documents and Print the documents to be given to Beneficiary and ISA |

The Hospital shall enter into and keep in force necessary maintenance contracts for the equipment and provide periodical upgrades as and when necessary to the hardware and software as may be advised by the ISA.

5. The hospital shall maintain complete record of all patients under AAA Scheme on day to day basis and shall provide records of the patients to ISA / State Nodal Cell as and when it is required.
6. The hospital shall ensure cashless facility to the scheme members as per the surgery packages devised by the ISA/State Nodal Cell. The surgery package includes cost of consultation, medicine, diagnostics, implants, food, transportation charges, OT charges, Professional fees, hospitalization charges and follow up treatment with medicines, in other words the package includes entire cost of treatment of patient from the date of admission to the date of discharge with follow-up treatment cost.
7. The hospital should have sufficient experienced specialists / super specialists in the specific identified fields which the hospital is empaneled.

8. The hospital shall furnish the chemotherapy drugs bills with batch no. of the drugs and the batch / label for all implants and stents used

Declaration: I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief and I undertake to inform you of any changes therein, immediately.

SIGNATURE OF THE HEAD OR AUTHORIZED NOMINEE OF THE HOSPITAL

Name :

Designation :

Date :

Seal :